

## **Coronavirus – BIFA position**

16 March 2020

BIFA is following Government advice and we are working normally, however in view of the number of BIFA Members restricting travel or attendance at external events we are cancelling all Policy Group and Regional meetings.

We are reviewing training courses on a daily basis and have cancelled start days of multi day courses. We are also cancelling courses where a significant number of candidates are not attending. Our future courses will be constantly reviewed.

All cancelled candidates will be re-booked in the future but at present we cannot offer dates due to the uncertainty regarding UK working routines and company / individual attitudes.

If a course place has been cancelled by the candidate or company, we are waiving the cancellation fee in our terms and conditions and we are allowing a re-booking free of charge. If BIFA has to cancel a course, we cannot offer compensation of any costs incurred.

Whilst the number of visitors to Redfern House is now significantly reduced, we have enhanced hygiene procedures.

We will continue to follow Government advice daily and implement recommendations where necessary.

We are sure all BIFA Members will understand the need for these steps.

Robert Keen  
Director General